



Dear guests,

Your health is our top priority, and we are taking all appropriate measures as outlined by health authorities and the Health First programme to protect our guests and ourselves. To that effect we have both been vaccinated.

1. We are equipped with all the means to disinfect the rooms after checking out our guests.
2. We are closely monitoring all the new rules of the Office of Foreign Affairs and Commonwealth and local authorities, and have posted our health First certificate which attests to our following the guide line protocols of the Ministry of Public Health for both Villa Eora and Eora Bungalows.

We are in responsible to ensure that all health and safety measures determined by government orders are implemented.

3. Temperature checks are required upon arrival at the accommodation
4. There is special equipment (medical kit) in the event of an accident.
5. In the pool area at Villa Eora there will be hand sanitizer and antiseptic with at least 60% alcohol to spray the loungers before use. Each Bungalow has an antiseptic Gel Dispenser as do all the studios and the house at Villa Eora
6. pool areas have been redesigned to reflect the right distance. At Villa Eora maximum number of people in the pool at any one time is 9. At Eora Bungalows the pool is private for each bungalows guests.
7. - Disinfection of keys.
8. - Cleaning rooms with steam cleaner
9. Collaboration with a health facility contracted to provide support for COVID-19 incidents. If you feel unwell during your stay: contact us immediately. Costas (+306944605459) Marie (+306948063525) for advice on what to do next. All personnel have been vaccinated.

10. We keep a file with details of the guests that will be hosted (name, nationality, date of arrival, departure day, telephone number, e-mail, address). On checking in please send us Names with ID or Passport numbers by whatsapp +306948063525 or email. [info@villaeora.com](mailto:info@villaeora.com)

11. New departure time at 11:00 and check in at 15:00

**12. House keeping:**

**Eora Bungalows:** Bin bags are provided for you in bathrooms and under the kitchen sink ,to tie up garbage. Recycling and tied up garbage bags to be placed in grey dustbins behind each Bungalow. Sheets and towels are presented to you for changing in a plastic bag . Used sheets and towels to be placed in bags and left outside to be picked up by us.

**Villa Eora:** Green recycling baskets for plastics and glass and cartons are placed in 2 areas, one near the house and a second near the barbq. Bin bags are provided in bathrooms and under the kitchen sink for you to collect your garbage (separated) and to be placed in the grey garbage can near the barbq . or green bins for recycling items.

Sheets and towels are presented to you for changing in a plastic bag . Used sheets and towels to be placed in same bags and left outside to be picked up by us.

Each unit has a broom (studios at Villa eora on each floor) mop antiseptic spray and chlorine spray for quick maintenance.

13. A safe distance must be maintained (between 1m and 2m) between guests and staff and between each guest. Masks must be worn in shops , and crowded (not likely ) open spaces.

-

14. Wash both hands regularly with soap and water.

-

15. Avoid touching the common areas of the accommodation area

-

We are ready for you and we believe that you will spend an unforgettable vacation with us.

If you need further information, please contact us.

Kind regards,

Villa Eora and Eora Bungalows